

Swami Seva Bhavi Sanstha's  
**Lotus Business School**

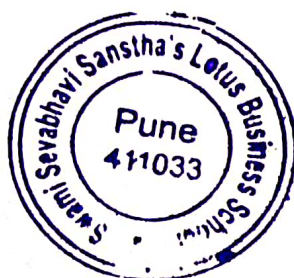
CRITERION: 1 CURRICULAR ASPECTS

Metric No.1.4.1

**Action taken report of stakeholders feedback on  
Academic Performance & infrastructure,  
Ambiance**

Academic Year: 2016-17 to 2020-21

Sr.No	Particular	Page.No.
1	Feedback Forms <ul style="list-style-type: none"> <li>• Student</li> <li>• Teachers</li> <li>• Alumni's</li> <li>• Employer</li> </ul>	2-5
2	Summary of action taken report of feedback collected from stakeholders (Students, Teachers, Alumni, Employer) for the Academic year 2020-21	6
3	Summary of action taken report feedback collected from stakeholders (Students, Teachers, Alumni, Employer) for the Academic year 2019-20	7
4	Summary of action taken report feedback collected from stakeholders (Students, Teachers, Alumni, Employer) for the Academic year 2018-19	8
5	Summary of action taken report feedback collected from stakeholders (Students, Teachers, Alumni, Employer) for the Academic year 2017-18	9
6	Summary of action taken report feedback collected from stakeholders (Students, Teachers, Alumni, Employer) for the Academic year 2016-17	10



*[Signature]*  
Director  
Swami Seva Bhavi Sanstha's  
Lotus Business School  
Pune - 411 033



Swami Seva Bhavi Sanstha's  
**Lotus Business School**  
 Sr. No. 52/53 Punawale, Pune -411033, Website: [lotuscentre.ac.in](http://lotuscentre.ac.in)  
 (Approved by A.I.C.T.E., Recognized by DTE (Govt. of Maharashtra) and  
 Affiliated to Savitribai Phule Pune University)

### Student's Feedback about Academic Performance & infrastructure, Ambiance

Class: \_\_\_\_\_

Name (optional): \_\_\_\_\_

Academic Year: \_\_\_\_\_

Sr. No	Rating Particulars	Strongly disagree	Disagree	Neutral	Agree	Strongly agree
I	<b>Academic Performance</b>					
	<b>Part A: Curriculum Taught</b>					
1	The faculty members make it clear what is needed to be successful in the courses.					
2	Modern teaching aids, PPT, web-resources, Picture, Video, ICT tools etc. used by the Faculties while teaching					
3	Continuous evaluations are conducted time to time as per schedule					
4	The teacher's attitude towards the students is friendly & helpful					
5	The teacher encourages participation and discussion in class and teacher responds to your questions/views/ideas/suggestions etc.					
II	<b>Feedback about infrastructure &amp; ambiance</b>					
6	Classroom, Tutorial rooms have ICT facilities, web-resources, Audio & Video etc. which help in Teaching-learning					
7	Infrastructure & ambiance at Institute make comfortable & helps in Teaching- learning process.					
8	Institute has a well-equipped Computer Lab, auditorium, Good Canteen facility & Security Infrastructure i.e. CCTV Monitoring & Security Personnel.					
9	Naturalness (e.g. light, air quality), stimulation (e.g. color), and individualization (e.g. flexibility of the learning space) at the institute is good.					
10	Ambiance at Institute is pleasant and stress free					

Suggestions for improvement in Academic Performance & infrastructure, Ambiance


---



---

Signature of student (Optional)



  
 Director  
 Swami Seva Bhavi Sanstha's  
 Lotus Business School  
 Pune 411033



Swami Seva Bhavi Sanstha's  
Lotus Business School  
Sr. No. 52/53 Punawale, Pune -411033, Website: lotuscentre.ac.in  
(Approved by A.I.C.T.E., Recognized by DTE (Govt. of Maharashtra) and  
Affiliated to SavitribaiPhule Pune University)

### Teachers Feedback about Infrastructure, Ambiance

Name of Teacher:  
Academic Year:

Specialization:

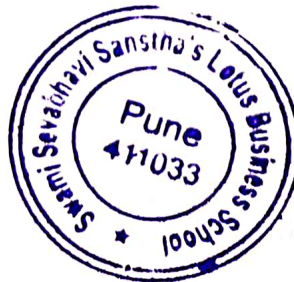
Sr. No	Rating Particulars	Strongly disagree	Disagree	Neutral	Agree	Strongly agree
1	Classroom, Tutorial rooms have necessary facilities & atmosphere which help in Teaching					
2	Facilities, Resources & support system at Library help you in academics development.					
3	Computers , Furniture, Stationary materials provided for you is satisfactory.					
4	Facilities like medical support systems on demand, gymnasium, parking facility, green infrastructure & playground etc. are pleasing.					
5	Naturalness (e.g. light, air quality), stimulation (e.g. color), and individualization (e.g. flexibility of the space) at the institute is good.					
6	Institute canteen able to serve hygienic and nutritious food.					
7	Admin & supporting staff are helpful & cooperative.					
8	Security Infrastructure i.e. CCTV Monitoring & Security Personnel is active & prompt.					
9	ICT (Information and Communications Technology) facilities in LBS creating a technologically upgraded pedagogical environment?					
10	Green Campus Initiative ( Paper less work, LED Lights, Solar System, Water conservation, Smart Technology, waste avoidance, etc.) are bringing positive changes in working.			v		

Suggestions for improvement in infrastructure & Ambiance:

---

---

Signature of Faculty Member:



  
Director  
Swami Sevabnavi Sanstha's  
Lotus Business School  
Pune - 411 033





Swami Seva Bhavi Sanstha's  
Lotus Business School

Sr. No. 52/53 Punawale, Pune -411033, Website: lotuscentre.ac.in  
(Approved by A.I.C.T.E., Recognized by DTE (Govt. of Maharashtra) and  
Affiliated to SavitribaiPhule Pune University)

**Employers Feedback about Academic Performance & infrastructure, Ambiance**

Name of the Employer:

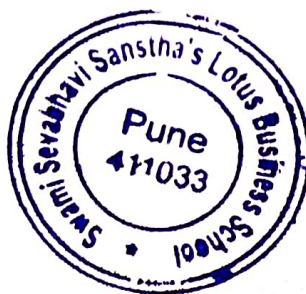
Name of the company:

Academic Year:

Sr. No	Rating Particulars	Strongly disagree	Disagree	Neutral	Agree	Strongly agree
<b>I</b>	<b>Feedback about Academic Performance</b>					
1	The Academic & research activities provided skills and abilities for employment.					
2	Students possess Technical knowledge/skill Ability to manage/leadership Innovativeness etc.					
3	The academic activities of Institute develop Problem Solving attitude , Critical Thinking , Leadership and Team Work etc.					
4	The academic activities of Institute incorporate latest trends in management.					
5	The academic activities of Institute comprehensive & Extensively covers desired Competencies & Skills required for Industry.					
<b>II</b>	<b>Feedback about infrastructure &amp;ambiance</b> (Applicable for those who visited at institute for any reason of Training, Guest Session & Placement etc.)					
6	The environment is conducive and contributory to a quality learning experience.					
7	Cleanliness & hygiene is properly maintained in the Institute.					
8	Naturalness (e.g. light, air quality), stimulation (e.g. color), and individualization (e.g. flexibility of the learning space) at the institute is good.					

Suggestions for improvement in academic performance & infrastructure & Ambiance:

Signature of Employer:



*[Handwritten Signature]*  
Director

Swami Sevabhavi Sanstha's  
Lotus Business School  
Pune - 411 033



Swami Seva Bhavi Sanstha's  
Lotus Business School

Sr. No. 52/53 Punawale, Pune -411033, Website: lotuscentre.ac.in  
(Approved by A.I.C.T.E., Recognized by DTE (Govt. of Maharashtra) and  
Affiliated to SavitribaiPhule Pune University)

Alumni's Feedback about Academic Performance

Name (Optional):

Academic Year:

Sr. No	Rating Particulars	Strongly disagree	Disagree	Neutral	Agree	Strongly agree
1	<b>Academic Performance</b>					
	<b>Part A: Curriculum Taught</b>					
1	The faculty members made it clear what is needed to be successful in the courses.					
2	Modern teaching aids, PPT, web-resources, Picture, Video, ICT tools etc. used by the Faculties while teaching					
3	Continuous evaluations are conducted time to time as per schedule					
4	The teacher's attitude towards the students is friendly & helpful					
5	The teacher encouraged participation and discussion in class and teacher responds to your questions/views/ideas/suggestions etc.					
	<b>II Feedback about infrastructure &amp; ambience</b>					
6	Classroom, Tutorial rooms have ICT facilities, web-resources, Audio & Video etc. which help in Teaching-learning					
7	Infrastructure & ambience at Institute made comfortable & helps in Teaching- learning process.					
8	Institute had a well-equipped Computer Lab, auditorium, Good Canteen facility & Security Infrastructure i.e. CCTV Monitoring & Security Personnel.					
9	Naturalness (e.g. light, air quality), stimulation (e.g. color), and individualization (e.g. flexibility of the learning space) at the institute is good.					
10	Ambience at Institute is pleasant and stress free					

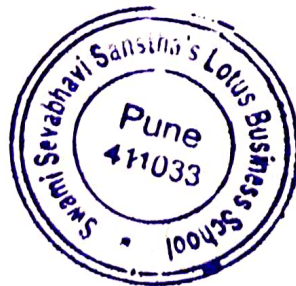
Suggestions for improvement in Academic Performance & infrastructure, Ambience

---



---

Signature of student (Optional)



*[Signature]*  
Director  
Swami Seva Bhavi Sanstha's  
Lotus Business School  
Pune 411033

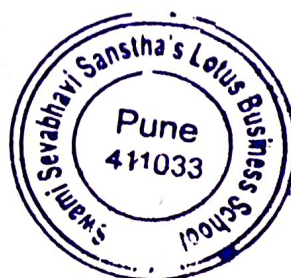


Swami Seva Bhavi Sanstha's  
**Lotus Business School**

Sr. No. 52/53 Punawale, Pune -411033, Website: lotuscentre.ac.in  
(Approved by A.I.C.T.E., Recognized by DTE (Govt. of Maharashtra) and  
Affiliated to Savitribai Phule Pune University)

**Summary of Action taken report based on  
stakeholder's feedback (A.Y 2020-21)**

Sr. No.	Stakeholder	Feedback received /issue raised	Action Taken
1	Students	Attention towards communication skills and personality development sessions need to be given.	Institute Signed MoU with External Agency "ASPIRE" for student's progress toward Language Development, communication and personality.
		Proper guidance for students to choose their specialization	Dr. Ganesh Pathak sir taken session on "How to choose Specialization"
		Case study & experiential learning in teaching need to incorporate	Faculties adopted in teaching- Case Studies based approach & Application to Concept (A2C) approach etc.
		Offline sessions need to be organized.	Not possible considering Covid-19 situation after restrictions got relax it will be done.
2	Teachers	SMART classroom facility need to in classroom	Director sir instructed to admin. Dept to get quotations for SMART classroom & LED blub installed to be installed at faculty cabin & cubicles
		In the cabin lighting is Dim	
3'	Alumni	Focus need to give toward Industry analysis according to specialization	Introduced Industry & Environmental Analysis Value added program
		Placement Need to improve.	Discussed & decided about more industry collaboration though MoU, informed to T & P head for more campus placement initiatives.
4	Employer	Practical projects need to give more time to students.	Academic head s communicated this feedback to Director sir ,who is BOS member & further Director sir shared faculties feedback in BOS meetings.
		Reformation in curriculum considering industry requirement.	



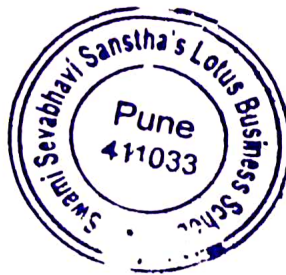
*[Signature]*  
Director  
Swami Seva Bhavi Sanstha's  
Lotus Business School  
Pune - 411 033

Swami Seva Bhavi Sanstha's  
**Lotus Business School**

Sr. No. 52/53 Punawale, Pune -411033, Website: lotuscentre.ac.in  
(Approved by A.I.C.T.E., Recognized by DTE (Govt. of Maharashtra) and  
Affiliated to SavitribalPhule Pune University)

**Summary of Action taken report based on  
stakeholder's feedback (A.Y 2019-20)**

Sr. No.	Stakeholder	Feedback received /issue raised	Action Taken
1	Students	Proper counselling for student is mandatory about curriculum.	Informed mentors to counsel students this issues in mentor -mentees meetings to discuss again CO,PO,PSO ,Graduate attribute etc.
		Focus on guest sessions related to minor specialization - Agriculture & Pharma & Sessions on agriculture marketing	Industry sessions & value added certifications organized considering this.
2	Teachers	Green Campus Initiative need to address.	Paper less work, LED Lights, Solar System, Water conservation, Smart Technology, waste avoidance, etc. discussed in meeting & adoption of necessary initiative instructed by IQAC head.
3	Alumni	Curriculum does not exactly meets fundamental practical skills required by industry	Communicated Alumni feedback about curriculum to Director sir, who is BOS member & further Director sir shared faculties feedback in BOS meetings
		Focus on Student's Communication skills need to be given.	Skill Development sessions & alumni interaction arranged for students
4	Employer	More focus toward Domain & technical knowledge.	Technical session conducted during in the college by Technical Head-Mr. Rajnikant sir. He cover Hardware & Software.



*[Signature]*  
Director  
Swami Sevabhavi Sanstha's  
Lotus Business School  
Pune 411033

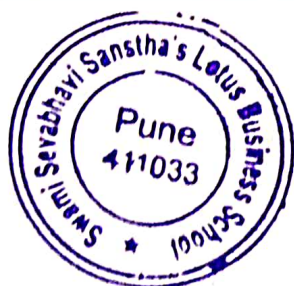


Swami Seva Bhavi Sanstha's  
**Lotus Business School**

Sr. No. 52/53 Punawale, Pune -411033, Website: lotuscentre.ac.in  
(Approved by A.I.C.T.E., Recognized by DTE (Govt. of Maharashtra) and  
Affiliated to SavitribaiPhule Pune University)

**Summary of Action taken report based on  
stakeholder's feedback (A.Y 2018-19)**

Sr. No.	Stakeholder	Feedback received /Issue raised	Action Taken
1	Students	Revision sessions for Account & Economics to be conducted.	Academic Head advised to concern faculty member to conduct revision sessions of Account& Economics .
		Sports activities should be arranged in Institute. Gymmaintenance should happen frequently .	Sport days as "Junoon" planned in institute , Communicated Gym maintenance issue to Mr.Pravin Talekar sir, he ensured maintenance of Gym.
2	Teachers	Projectors need to fixed in classroom at Roof instead of keeping on table.	Technical Head-Rajnikant sir, Fixed projectors at roof in classroom.
3	Alumni	Placements need to improve.	Director sir informed to Head - T & P for consider this point &immediate action towards the same.
		Companies for placement need to be Core Domain of specialization.	
4	Employer	Appreciation for Good Infra. &Facilities by Employers	Director sir communicated to supporting staff & appreciated.

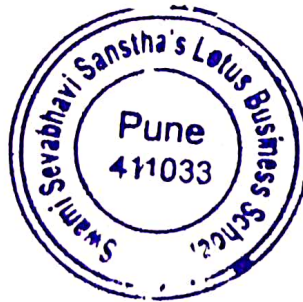


*[Signature]*  
Director  
Swami Seva Bhavi Sanstha's  
Lotus Business School  
Pune - 411 033



**Summary of Action taken report based on  
stakeholder's feedback (A.Y 2017-18)**

Sr. No.	Stakeholder	Feedback received /issue raised	Action Taken
1	Students	For internship & Final placement companies need to be MNC & related to core domain.	Director sir informed to Head - T & P for necessary action.
		Preparation of Aptitude Test is required	Faculty member conducted sessions on Aptitude test.
2	Teachers	Canteen facility need to be improved	Discussed student's & Faculties issues with canteen for immediate improvement.
		Lack of hygienic and nutritious food by canteen	
3	Alumni	Focus on skill development sessions & Alumni meet need to arrange	Arranged skill development sessions from Industry expert.
4	Employer	Practical approach need to be incorporate in teaching & learning.	Academic head advised faculties about use of experience teaching –learning & adopt practical approach in Teaching & evaluation
		Students must be focused & self-motivated.	Motivation session organized by the institute.



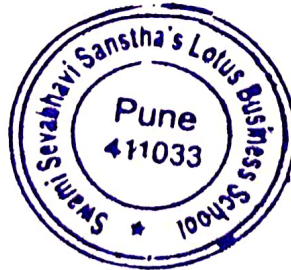
*(Signature)*  
Director,  
Swami Sevabhavi Sanstha's  
Lotus Business School  
Pune - 411 033

Swami SevaBhaviSanstha's  
**Lotus Business School**

Sr. No. 52/53 Punawale, Pune - 411033, Website: lotuscentre.ac.in  
(Approved by A.I.C.T.E., Recognized by DTE (Govt. of Maharashtra) and  
Affiliated to SavitribaiPhule Pune University)

**Summary of Action taken report based on  
Stakeholder's feedback (A.Y 2016-17)**

Sr. No.	Stakeholder	Feedback received /issue raised	Action Taken
1	Students	Focus on Innovation & creativity in teaching & events is missing	Informed by Academic Head (AH) to adopt innovative practices in teaching & activities & share latest examples in teaching-learning process.
		Informative sessions on Stock market required	Finance Faculty taken session about Stock Market
		Industry visit need to organized & case studies should be discussed to gain more actual happenings around industry.	Industry visit organized for experiential learning. Faculties discussed several case studies.
2	Teachers	Separate parking facility for faculties is required.	Admin Dept. ensured dedicated parking for faculties.
3	Alumni	Personal Branding of students & Institute is required	Faculties get opened Students linked In Account for professional connection
4	Employer	Aptitude classes need to be organized	Aptitude session taken by internal/External faculties & Soft Skill session organized by the institute.
		Personality Development session need to kept & Need to work on students attitude is vital.	



*[Signature]*  
Director  
Swami SevaBhavi Sanstha's  
Lotus Business School  
Pune - 411 033